

THE COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

RECORD REQUESTS OF
THE DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY
TO ALL PARTICIPANTS

D.T.E. 04-116

Respondent: Amy Smith

Date: September 22, 2005

Record Request DTE-8

- Q. What specific training requirements, if any, should be considered by the Department for the groups mentioned in RR-DTE -7
- A. KeySpan does not believe that it is necessary or appropriate for the Department to incorporate specific training requirements for employees and contractors into its service quality guidelines.

Qualification, training, and reporting requirements pertaining to individuals working on the Company's gas distribution system are already prescribed in the Code of Federal Regulations at 49 CFR 192.801 et seq. and there are specific enforcement remedies available should the Company fail to comply with those regulations.